



QUALITY POLICY

1. STATEMENT OF INTENT

Margaret Cleaning Solutions Ltd specialises in all aspects of soft service cleaning and are committed to providing an enhanced service to all our customers tailored to suit their requirements.

Our Quality objectives and targets are designed to help us continually meet our customer's satisfaction targets whilst maintaining all standards we have set for ourselves.

We will operate our systems and procedures in line with ISO BS EN 9001:2015 Seeking continuous improvement and development in all areas of our activities

OUR VISION

"To become the premier Cleaning Solutions Company in Lancashire".

We will achieve this by valuing our people, our customers and our environment in equal measure, by working effectively and efficiently whilst securing our customers respect for managing their requirements with a seamless can-do attitude.

We will establish long term relationships with our employees to make us an "employer of choice"

We will review this policy on regular intervals.

Signed

Dated 17.07.2025

A handwritten signature in black ink, appearing to read "Stawicka", is positioned above the printed name of the Managing Director.

Managing Director
Margaret Stawicka